

“Come Together!”

COLLECTIVELY MANAGING WORKERS' COMP

(with a little help from your friends at PERMA)



P E R M ASM



“What You’re Doing” Loss Control Roundtable

NEAMI Presenters:

Debbie Stickle, Director of Data Analytics

Lew Moskowitz, Public Safety Risk Management Specialist

PERMA Safety Council Presenter:

***Ed Starowicz, Dep. Commissioner Town of Pittsford
- Safety Council Chairman***

Facilitators:

Beth Hunt, County Treasurer Hamilton County

- PERMA Board of Directors

& Members of the PERMA Safety Council

PERMA Risk Management

- Interventions with impact
- Targeted risk management efforts

Right *resources* at the

Right *time* in the

Right *place*

Risk Groups

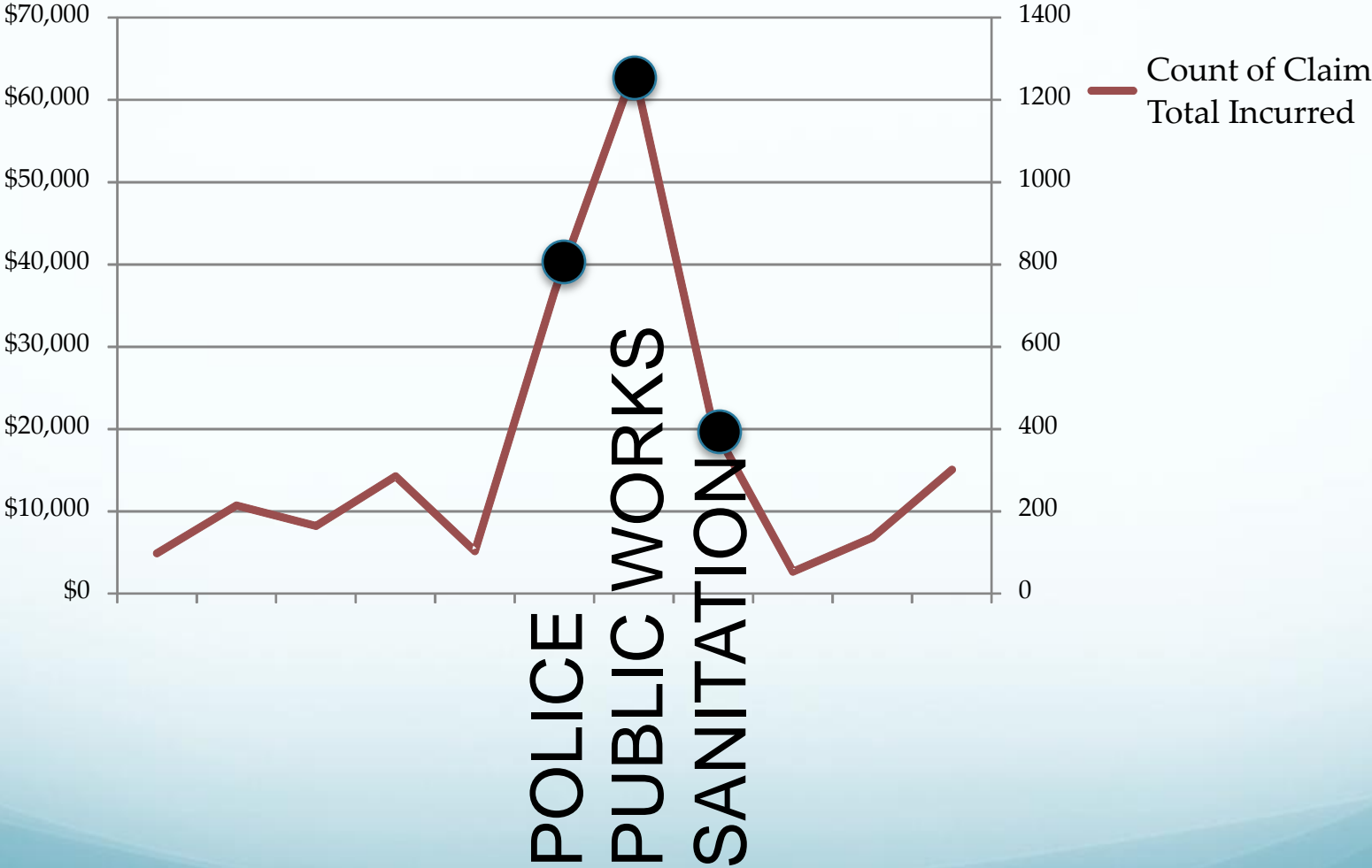
- Fire
- Volunteer Fire
- Parks & Rec
- Patient Care
- Police
- Public Works
- Administration
- Building Ops
- Transit
- Sanitation
- School Prof

Planned Intervention	Avg Cost of Claim	Initiative
Mental Stress/Trauma	\$149,439	- Communication - Training
Motor Vehicle Accidents	\$142,527	- Communication - Policy and Procedure - Training
EMS and Fire Assists	\$114,237	- Communication - Policy and Procedure - Training
Crossing Guard/Traffic Control	\$90,556	- Communication - Training
Training-Related Injuries	\$80,951	- Communication - Policy and Procedure
Low Back Injury Reduction	\$84,000	- Communication - Equipment

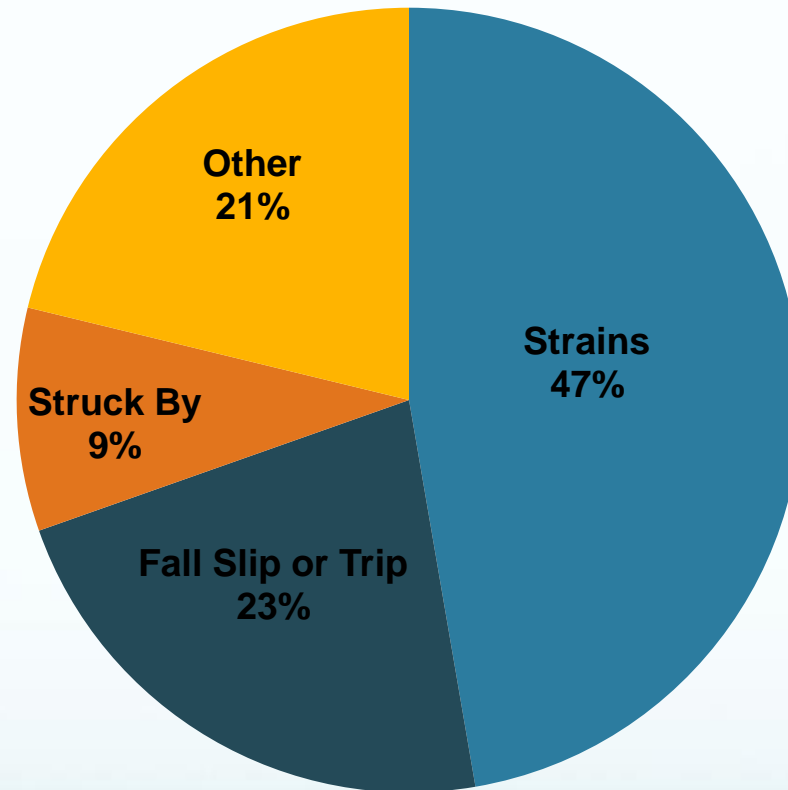
5 Areas of Intervention

- Communications
- Policies/Procedures
- Training
- Equipment
- Incentives

Loss History – Count



Public Works Injuries



Activities	Count of CLAIM_NUMBER	Average of INCURRED_TOTAL	Avg of Yrs Employed
Driving/Passenger (vehicle/equipment)	74	46,180	13
Ergonomics	48	50,378	15
General PW Duties	375	39,377	11
Getting in/out of vehicle/equipment	131	40,613	15
Manhole Cover/Catch Basin/Grates	29	47,031	12
Operating hand held tools/equipment	60	39,594	12
Other	40	64,397	11
Stairs/Ladders	41	59,375	19
Tree Trimming/Removal	72	51,307	13
Walking	115	51,950	13
Working On/Around Vehicle/Equipment	288	44,023	15
Grand Total	1273	44,791	13



Our CORE VALUES define who we are.
CUSTOMER-CENTERED • ETHICAL • VISIONARY
INCLUSIVE • WORLD CLASS

Employee Handbook *and* Personnel Rules

A publication of the Human Resources Department
(585) 248-6227
www.townofpittsford.org

Handbooks and
personnel
policies go a long way
to set the tone for a
great Safety Program.

Is this how your employee
JUMPS out of your vehicles?



Special emphasis was placed on falls from heights, as this was shown to be the most frequent type of accident and a major cause of fractures among truck drivers.

Analyses of text descriptions of 136 accidents, including 63 cases of fall from height, collected in one company over a period of three years, revealed that:

- the major triggering factors for falls from heights on and around the truck were stepping off the edge at height (33.3%),
- wrong footing (27.0%),
- loss of balance/control of wagon (15.9%);

A Simple Chair reduce stress and back injuries for the Mechanic when working around the trucks



New or poorly trained staff can be contributing factors to any accident.

Proper use of equipment and safety gear are KEY



The major triggering factors for accidents on and around the truck in general were

- slip/trip (44.1%)
- defect/malfunction (14.7%).

TRAIN !!!

TRAIN !!!

TRAIN !!!

**DON'T ASSUME ANYONE KNOWS HOW TO DO
A JOB EVEN IF THEY HAVE BEEN A DRIVER
BEFORE.**

REPITITION IS THE BEST TEACHER!!

If you cannot get to the ROOT CAUSE

ASK FOR HELP.

PERMA staff are available to assist many times at no cost with additional outside resources to tackle your problem.



Resources

- PERMA Safety Coordinator Training
- PERMA Video Library
- PERMA Educational Conference
- PERMA Regional Meetings
- PERMA Consultants
- PERMA Staff

Round Table Discussion

Scenario 1

Sanitation

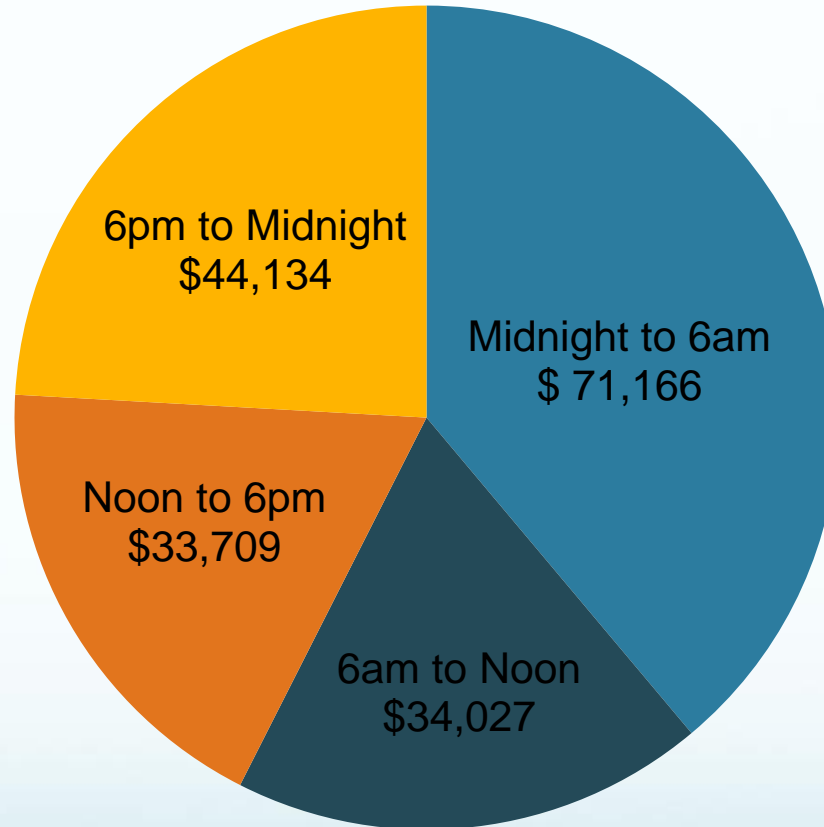


What would you do?

Sanitation Claims by Activity (Lost Time Claims 2008 - 2013)

Activity	Claim Count	Avg. Cost
Driving/Passenger (vehicle/equipment)	5	27,684
Getting in/out of vehicle/equipment	72	37,652
Manual Disposal of Garbage/Recycling	258	33,415
Riding on outside of garbage/recycle truck	24	86,716
Working On/Around Vehicle/Equipment	33	33,094
Grand Total	392	37,356

Average Incurred by Shift (Lost Time Claims 2008 - 2013)



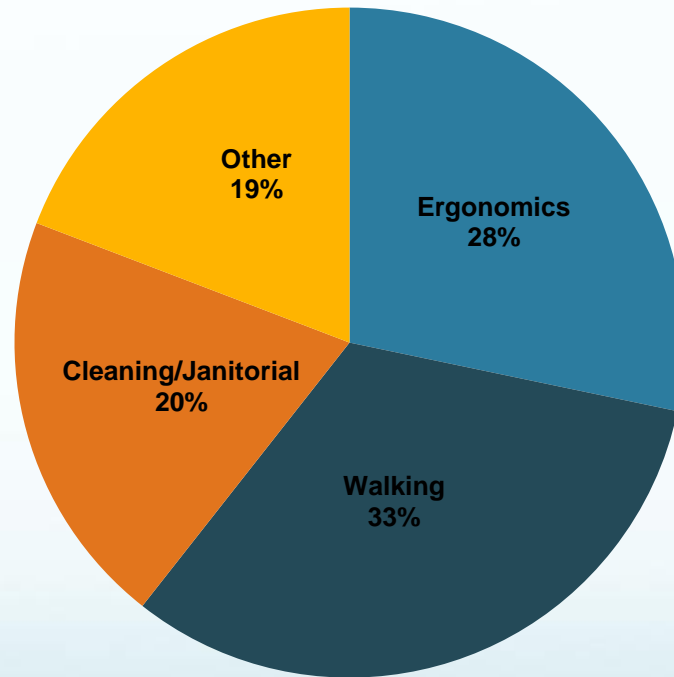
Scenario 2

School & Admin



What would you do?

School and Admin Claims (Avg. Cost per claim \$43K)



Walking Related Claims

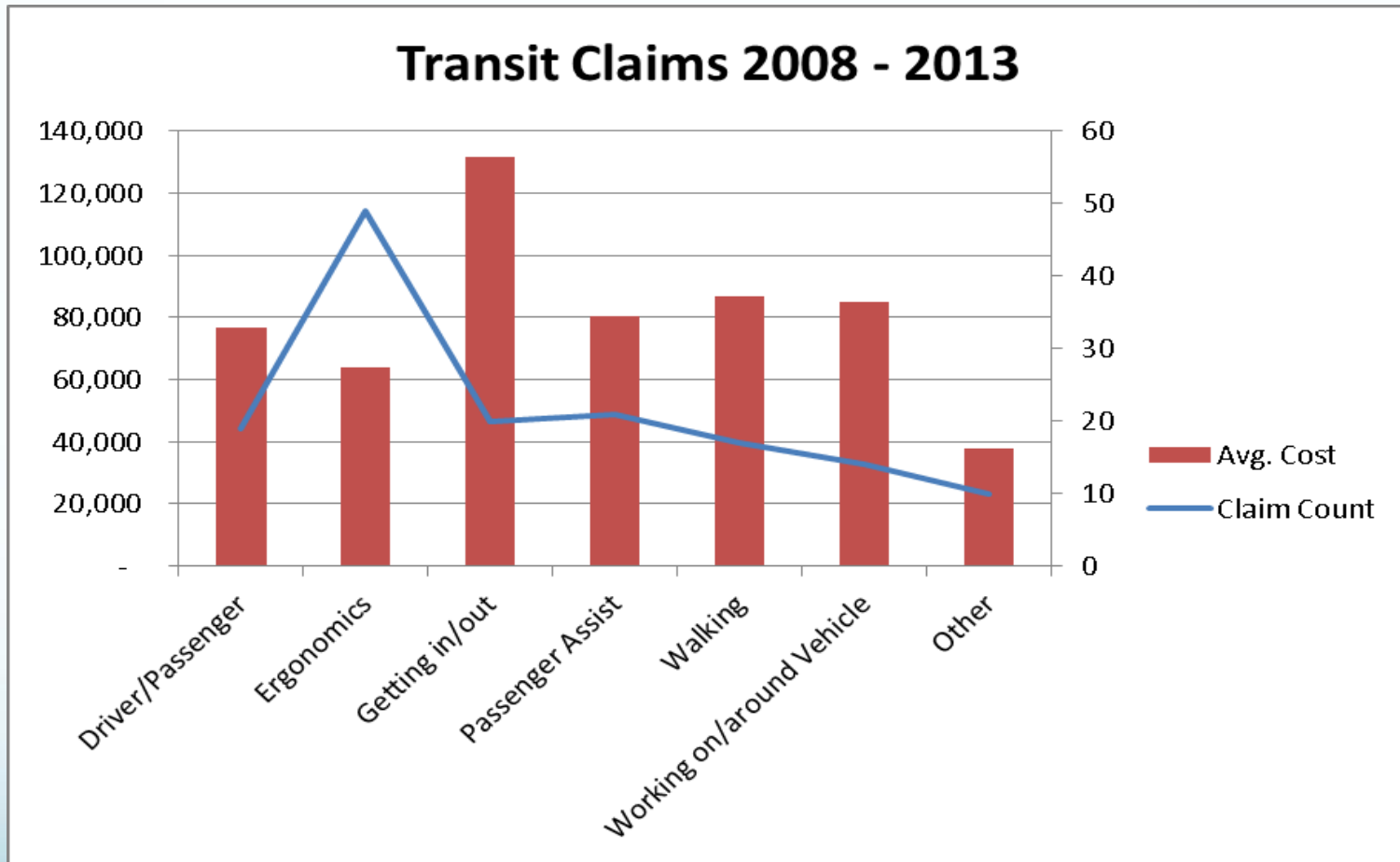
	Claim Count	Avg. Cost per Claim
Inside	34	27,242.27
	12	34,085.79
Stairs	6	12,097.36
Spill	11	33,189.53
Uneven Surface	5	15,907.74
Outside	30	49,079.35
	3	10,429.36
Snow/Ice Related	11	57,067.75
Stairs	2	25,282.19
Uneven Surface	14	54,484.49
Grand Total	64	37,478.40

Scenario 3

Transit



What would you do?



Breakdown of Transit Ergonomics Claims

	Claim Count	Avg. Cost per Claim
Fare Box	5	86,669
Seat	12	90,892
Steering Wheel	25	52,006
Other	7	44,266
Grand Total	49	63,961

Scenario 4

EMS



What would you do?

EMS Claims 2008 - 2013

	Claim Count	Avg. Cost per Claim
Getting in/out of vehicle/equipment	6	18,459.23
Motor Vehicle Accident	4	32,582.05
Stairs/Ladders	3	171,202.55
Stretcher/Backboards/Stair Chair	14	41,328.70
Training	2	18,633.23
Working On/Around Vehicle (Equipment)	1	6,211.35
Walking	5	38,500.20
Grand Total	35	44,836.34

Stretchers/Backboards/Stair Chairs

	Claim Count	Avg. Cost per Claim
Equipment	3	103,364.76
Patient Lift	9	28,410.24
Uneven Surface	2	6,407.67
Grand Total	14	41,328.70

Scenario 5

Health Care

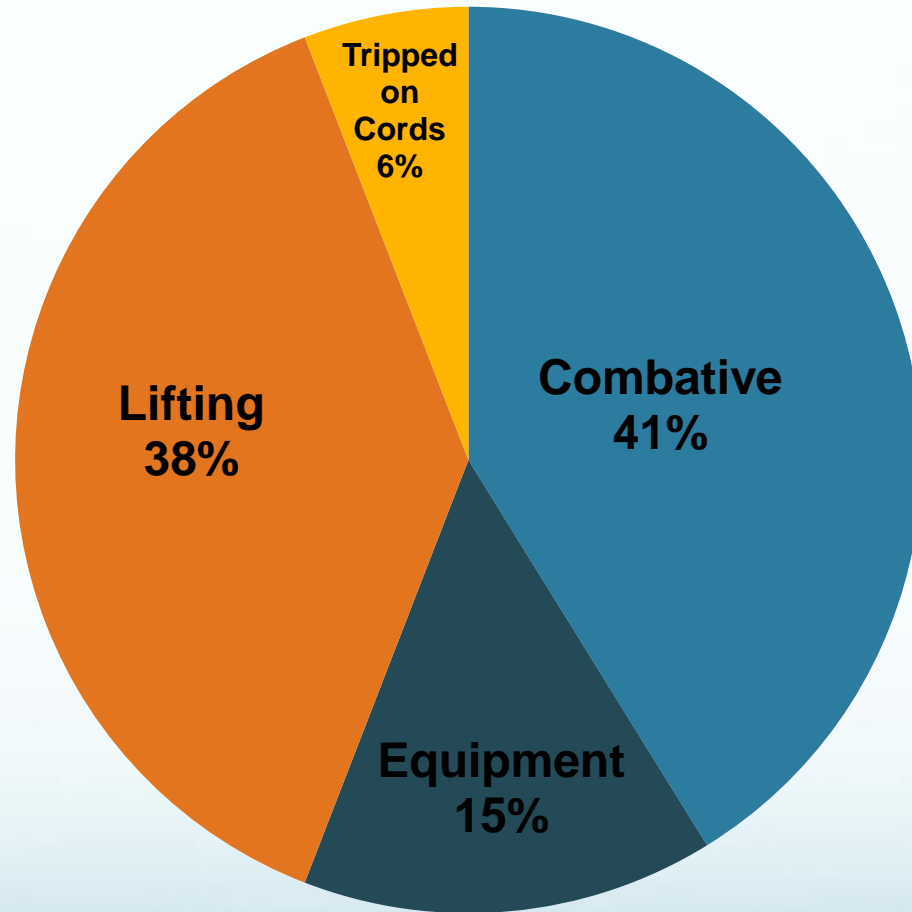


What would you do?

Health Care Claims 2008 - 2013

	Claim Count	Avg. Cost per Claim
Cleaning	5	34,710
Getting in/out of vehicle/equipment	2	1,616
Kitchen	7	79,939
Motor Vehicle Accident	3	49,203
Other	3	8,565
Patient Assist	34	54,761
Walking	10	21,329
Grand Total	64	46,638

Health Care Claim Count



Thank You!