



# REGIONAL MEETING

## Diversity and Conflict Management

**Tuesday, July 30th  
10:00a.m. – 1:00p.m.**

**Louis C. Jones Center | The Farmer's Museum  
5775 NY-80, Cooperstown, NY 13326**

Join PERMA representatives and fellow Members as two Human Resource experts review best practices in Diversity and Conflict in the work place.

Gail Hamel from Hamel Resources, LLC will present on changing views on diversity, how to apply employee engagement practices to acknowledge diversity, and focus on current demographic trends to demonstrate the reality of diversity.

John Manusco from Kreiger Solutions, LLC will provide you with a better understanding of the relationship between different communication styles among workplace conflict, appropriate tools for managing difficult conversations and defusing tension and ways to separate interests to soften seemingly opposing views.

**Lunch to be provided.**

**RSVP to Julie Florek by July 23rd: [jflorek@neami.com](mailto:jflorek@neami.com) | 518-220-0301**

*Presented by Member Services, your Partners in Education*