

About PERMA

**PUBLIC  
EMPLOYER  
RISK  
MANAGEMENT  
ASSOCIATION**



municipal members elected to the Board of Directors



635 municipalities and public entities across New York state



31 the leadership team's average years in the industry



the average years of experience of our claims specialists



associations and vendors that partner with PERMA



80 dedicated in-house PERMA employees



brokers that partner with PERMA

Who We Serve

**PUBLIC SAFETY**

281 Fire  
115 Police  
32 Ambulance

**MUNICIPALITIES**

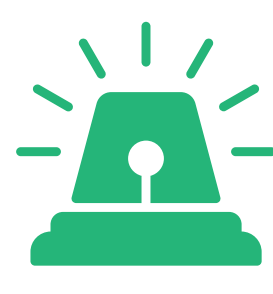
197 Towns  
126 Villages  
10 Cities  
10 Counties & County Groups

**SPECIAL DISTRICTS**

22 Water, Pollution & Control Districts  
05 Transportation  
06 Waste Management

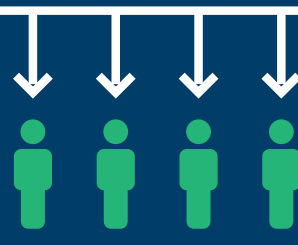
**SCHOOLS & LIBRARIES**

14 School Districts  
02 BOCES  
09 Libraries



Return on Investment

**\$4M**



amount of equity redistributed to members in 2020 and 2021

**\$460K**

amount of funds recovered for two members when PERMA took over their claims administration

**92**  
PERCENT

reduction in claims among members who have utilized PERMA's Crossing Guard training

Evidence of Excellence



97% member retention rate



score with "SUPERIOR" CLAIMS HANDLING as ranked by Bickmore



consecutive years earning the Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association (GFOA)

amount of member savings from recent settlements



99.5% paid timely wages



< 24 hours in which PERMA contacts the employer and/or injured employee on a new claim

Added Value

**100%**

member outreach by the Risk Management department annually



150,000 amount designated for member grants and awards each year



10,474 uses of PERMA Training Institute in one year

PERMA provided to members in 2021 alone:



90 risk assessments



\$46K amount in Bulletproof Vest Grants provided to 15 police agencies



351,644 amount of PPE items sent to members at 50% cost during COVID



86 site inspections



all members have the opportunity for a personal visit annually from their Member Services Representative



76 group trainings



\$120,000

cost of carcinogen-removing washers & dryers provided through grants to 27 fire departments

At Your Service



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